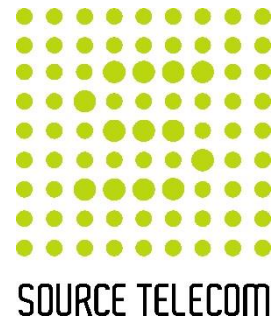


Vodafone voicemail instructions



Voicemail

Voicemail is your own personal answering service. It takes messages when you can't take a call – whether you're on another call, out of coverage or just can't answer. To help you manage your voicemail, we've listed some useful numbers below:

- To **retrieve/listen** to voicemail messages – dial **121** from your handset
- To turn voicemail **OFF** - dial **1210**
- To turn voicemail **ON** – dial **1211**
- To **cancel all diverts** to voicemail – dial **1213**

How to personalise your voicemail greeting

- Dial 121
- Key 1 for the main menu
- Then key in 33
- Follow the voice prompts and remember to key # to store your message

How to retrieve your voicemail abroad

Before you leave the UK, ensure that you activate a memorable **Voicemail Pin Code**. To do this:

- Dial 121
- Press option 1
- Press option 4 for mailbox settings
- Press option 2 for security
- Select option to set a 4 digit pin code
- You will be asked to enter a 4 digit pin and confirm

How to listen to your voicemail when abroad

- Dial **+44 7836 12 11 21** from your handset
- Enter your mobile number
- When prompted, enter your 4 digit pin code and your messages will be relayed to you

Why do I need to activate another pin code?

Setting a voicemail pin code allows you to listen to your messages when you are abroad, or from another phone. Due to some foreign network restrictions it is not always possible to set a pin once you are abroad, so we always advise customers to do this before they leave the UK.